

INTRODUCTION

Please spare a few minutes to complete this Food & Beverage survey to help us improve our service to you.

The survey will be open until the 31st May 2017

1. Are you:

- Male
- Female

2. Type of membership

- Full Golf
- 18-30
- Junior
- Country
- Social
- Other (please specify)

3. How often do you use the club house facilities?

- Always when I play
- Sometimes when I play
- Never when I play

If you never use the club house facilities when you play, please explain why not

4. Do you use the club house facilities at other times (socially)?

- Yes
- No

If no, please explain why

BAR (page 1 of 2)

5. Please rate the bar staff and service on the following:

	Very good	Good	Satisfactory	Poor
Friendliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Standard of service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Please rate these additional areas of the bar facility:

	Very Good	Good	Satisfactory	Poor
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Club functions/socials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of weekly offers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of offers for sporting events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

BAR (page 2 of 2)

7. Are you satisfied with the current bar opening hours?

- Yes
- No
- If no, please explain how you would change them

8. Is the bar stock on offer to your liking?

- Yes
- No

Is there anything else you would like to see in stock?

9. Are the bar prices fitting and competitive?

- Yes
- No

If no please comment

10. Please provide any additional comments on the bar and how you would improve it

CATERING

11. Please rate the price and quality of food provision:

	Very Good	Good	Satisfactory	Poor
Price	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you improve food quality?

12. Are you satisfied with the current catering opening hours?

- Yes
- No

If no, please explain how you would change them

13. Is the current menu to your liking?

- Yes
- No

What changes would you make to the menu?

14. Please provide any additional comments on the catering and how you would improve it