Club Activator Course

Information for the Golf Clubs and other deployers

This document sets out how the Club Activator can support junior and adult activity at the golf club and how to get the best out of them.

Activator Training Course

By attending the Club Activators Course the attendee will have received training on:

*The whole club experience…*

* Understanding the apprehensions of new golfers and how to alleviate them.
* How they can contribute to the whole club experience, including welcoming new participants and their families.
* The important values to demonstrate in their role.
* Gathering and communicating feedback.

*Supporting with activity…*

* An introduction to games-based learning.
* Adapting games and activities to suit different ability levels.
* Encouraging players and helping them to have fun.
* Asking participants the right questions.
* Helping to set up and supervise games and activities.

*What the Activator can’t do*

 The Activator **IS NOT** qualified to:

* Run sessions without PGA Coach supervision.
* Provide technical instruction or coaching.

How to get the best out of your Activator

* Ensure that the Activator is led and supported by the PGA Coach(es) at your golf club. They are there to help out and do not have the training to run sessions on their own.
* Discuss with them how they can support the wider experience at the club – particularly anything the coach does not have time to do.
* Provide them with regular feedback on what they are doing well and how they can improve.

Golf Club / Deployers Responsibilities

Before allowing an Activator to support activity at your club it is essential that the following checks are made to safeguard the club, the Activator and the participants.

*Training*

Check Activators have completed the Activator Course by asking to see a signed certificate. Alternatively, you can also contact Wales Golf directly to check.

*Safeguarding – for those working with young people and/or vulnerable adults*

Check that the Activator has completed a Safegaurding and Protecting Children Course and has a valid Wales Golf DBS check.

Also, ensure the volunteer is aware of your club’s safeguarding policy and signs/completes relevant documentation including:

- Volunteer Registration Form

- Code of Conduct

- Self-disclosure Form

*Insurance*

Please be sure to check that your public liability and/or employer's liability insurance covers activities carried out for or on behalf of your club by volunteers such as Club Activators. Not all insurance policies cover the work of volunteers, and if you don't have sufficient insurance in place, you may be financially liable for injuries, damages or losses caused by or to your volunteers.

Deployment

We recognise the volunteer network in golf clubs is vital to sustaining the sport and we anticipate the vast majority of Activators will be volunteers. Volunteers should not be paid for their time, but “may get [reasonable] money to cover expenses. This is usually limited to food, drink, travel or any equipment” (gov.uk).

However, as Activators are not trained to ‘coach’, it is possible to pay Activators without impacting on Amateur Status if required. As with all employees at a golf club, this must be done in accordance with Employment Law.